



County of Monterey
Health Department



Monterey County Resource Guide For Providers During COVID-19 Response

[Clic Para Español](#)

If you have updates/edits to this resource, please email clare.margason@unitedwaymcca.org or call/text her at 206-765-6787. We are updating this frequently, but know that there may be lapses in information. Please call ahead to all resources before going anywhere in person.

For general information/updates, text Covid19 or Coronavirus to 211-211. You can also text MCCOVID19 to 888-777.

[Click Links Below to Jump to Resource](#)

[Animal Services](#)

[Monterey County Animal Services](#)

[CalWORKs / Employment](#)

[Employment Development Department](#)

[Calworks Employment Services: Monterey County Department Of Social Services \(MCDSS\)](#)

[Monterey County Department of Social Services, Community Benefits](#)

[Monterey County Workforce Development Board](#)

[Childcare](#)

[Hearts and Hands Preschool](#)

[Salinas Family YMCA](#)

[Community Benefits](#)

[Monterey County Department of Social Services, Community Benefits](#)

[WIC](#)

[Catholic Charities](#)

[Disabilities/Access & Functional Needs](#)

[Central Coast Center for Independent Living](#)

[Community Emergency Response Volunteers of the Monterey Peninsula \(CERV\) / LISTOS](#)

[California Project](#)

[Disaster Loans](#)

[US Small Business Administration](#)

[Donations](#)

[Community Foundation for Monterey County / Monterey Peninsula Foundation](#)

Emergency Food

[Dorothy's Place](#)
[Food Bank Monterey County](#)
[Gathering for Women](#)
[Grocery Stores: Programs for Aging Residents](#)
[WIC](#)
[Monterey County Office of Ed: Nutrition for Families](#)

Education/Activities

[First 5 Monterey County](#)
[Harmony at Home](#)
[Monterey Free Public Libraries](#)
[Scholastic Learn at Home](#)
[PBS and PBS Learning Media:](#)

General Assistance

[211](#)
[Office of Emergency Services](#)

Health

[Find a Health Center](#)
[Montage Health Telehealth](#)

Homeless Services

[Community Homeless Solutions](#)
[Community Human Services](#)
[Gathering for Women](#)

Internet

[Keep America Connected](#)
[Comcast / Xfinity / Internet Essentials](#)
[Spectrum Broadband](#)

Legal Services

[California Rural Legal Assistance, Inc. \(CRLA\)](#)
[Legal Services for Seniors](#)

Mental Health Services

[Community Human Services](#)
[Each Mind Matters](#)
[Harmony at Home](#)
[Monterey County Behavioral Health](#)
[Monterey County Department of Social Services \(MCDSS\): Family & Children's Services](#)
[Family Service Agency of the Central Coast-Suicide Prevention Services of the Central Coast](#)

Deleted: p

[National Alliance on Mental Illness \(NAMI\)](#)

Mental Health Lines

[California Peer Run Warm Line \(24/7\)](#)

[OMNI Warm Line \(not 24/7\)](#)

[National Suicide Prevention Lifeline \(24/7\)](#)

[The Parenting Connection: Maternal Mental Health Warmline \(Not 24/7\)](#)

[Rape Crisis Hotline \(24/7\)](#)

[Suicide Prevention Hotline \(24/7\)](#)

[Substance Abuse and and Mental Health Services Administration \(SAMHSA\) \(24/7\)](#)

[Teen Line](#)

[YWCA Hotline \(24/7\)](#)

Senior Services

[Alliance on Aging](#)

[Grocery Stores: Programs for Aging Residents](#)

[Meals on Wheels \(Salinas Valley\)](#)

[Meals on Wheels \(Monterey Peninsula\)](#)

[Monterey County Department of Social Services: Adult Protective Services](#)

[Legal Services for Seniors](#)

[The Salvation Army](#)

Substance Abuse

[Community Human Services](#)

[Sun Street Centers](#)

Veteran Services

[Military & Veterans Affairs \(Department of Social Services, Monterey County\)](#)

Animal Services

Name of Organization:	Monterey County Animal Services
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Services	Appointments for adoptions of specific animals, stray or injured animal drop off and owner redemption can be made at this time by contacting either shelter in advance.
Website:	https://www.co.monterey.ca.us/government/departments-a-h/health/monterey-county-animal-services
Facebook page:	https://www.facebook.com/MontereyCountyAnimalServices/
Phone number:	831-769-8796
Director's Name/Phone/email:	Cindy Burnham / 831-769-8796
Contact Name/Phone/email:	
Services offered during COVID-19 response:	
How to access their services now:	Learn More here: https://docs.google.com/document/d/1ghP5F8FSWHLi_EOLhcy8NmLnxmnCpbzeASFFyzMzGJk/edit?usp=sharing
Changes due to shelter-in-place order:	Both Salinas Animal Services (SAS) and Monterey County Animal Services (MCAS) will be closed to the general public effective immediately through March 31, 2020, unless rescinded earlier or extended further. Appointments for adoptions of specific animals, stray or injured animal drop off and owner redemption can be

made at this time by contacting either shelter in advance.
See google doc above for more information

[Back to Resource Guide Main Page](#)

CalWORKs / Employment

Name of Organization:	Employment Development Department
Services	California EDD programs provide financial assistance to workers who have lost employment, experienced illness, or are caring for a sick family member. The 1-week wait for benefits has been waived so you can apply for benefits immediately.
Website:	https://www.edd.ca.gov/about_edd/coronavirus-2019.htm
Facebook page:	https://www.facebook.com/californiaedd/
Services offered during COVID-19 response:	Drop off Documents Only at 730 La Guardia St., Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City
How to access their services now:	<ul style="list-style-type: none">• https://www.edd.ca.gov/about_edd/coronavirus-2019.htm• submit a claim for lost wages• En Español

[Back to Resource Guide Main Page](#)

Name of Organization:	Calworks Employment Services: Monterey County Department Of Social Services (MCDSS)
Services	Employment assistance
Address:	730 La Guardia St, Salinas, CA 93905
Website:	http://mcdss.co.monterey.ca.us/cwes/
Facebook page:	
Phone number:	831-755-4452
Director's Name/Phone/email:	Diana Jimenez / 831-755-4452 / jimenezdm@co.monterey.ca.us
Contact Name/Phone/email:	Sharon Kachadoorian / 831-796-3349 / kachadoorians@co.monterey.ca.us
Services offered during COVID-19 response:	Call for all services Salinas & King City drop off documents only Seaside office open for emergency services only
How to access their services now:	Call for assistance

<p>Changes due to shelter-in-place order:</p>	<p>Electronic Benefit Transfer (EBT) Cards Call M-F 8 a.m. to 5 p.m. 877-890-4488 Emergency In Person Services Only at the following locations:</p> <ul style="list-style-type: none"> ● 1000 S. Main St., Ste. 209, Salinas ● 1281 Broadway Ave., Seaside ● 200 Broadway St., King City <p>Temporary financial assistance to economically disadvantaged families. Medical, CalFresh, CalWORKs Online www.c4yourself.com OR www.c4yourself.com en Español</p> <p>Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations:</p> <ul style="list-style-type: none"> ● 1000 S. Main St. Ste. 216 Salinas ● 1281 Broadway Ave., Seaside ● 200 Broadway St., King City <p>Welfare-To-Work, Childcare & Family Stabilization Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791 Drop off documents only at the following locations:</p> <ul style="list-style-type: none"> ● 730 La Guardia St., Salinas ● 1281 Broadway Ave., Seaside ● 200 Broadway St., King City <p>Foster Care & Adoptions Call M-F 8 a.m. to 5 p.m. 831-755-4661</p> <p>Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online. Online mvao.org Call M-F 8 a.m. to 5 p.m. 831-647-7613</p>
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[Back to Resource Guide Main Page](#)

Name of Organization:	Monterey County Department of Social Services, Community Benefits
Services	Medical-enrollment for children, services offered: doctor visits, prescriptions, hospital care, vision, immunization, dental care, and mental health. CalWORKS, EBT, CalFresh, Medical.
Address:	1000 S. Main St. Suite 216, Salinas, CA 93901 1281 Broadway Ave, Seaside, CA 93955 116 Broadway St. King City, CA 93930
Website:	https://mc-choice.co.monterey.ca.us/contact-us/#salinas
Facebook page:	
Phone number:	831-755-4650 Salinas 831-899-8001 Seaside 831-385-7400 King City
Director's Name/Phone/email:	
Contact Name/Phone/email:	Desiree Barba / 831-755-4459 / barbadm@co.monterey.ca.us

<p>Services offered during COVID-19 response:</p>	<p>No changes yet</p>
<p>How to access their services now:</p>	<p>Call for assistance</p>
<p>Changes due to shelter-in-place order:</p>	<p>Electronic Benefit Transfer (EBT) Cards Call M-F 8 a.m. to 5 p.m. 877-890-4488 Emergency In Person Services Only at the following locations:</p> <ul style="list-style-type: none"> ● 1000 S. Main St., Ste. 209, Salinas ● 1281 Broadway Ave., Seaside ● 200 Broadway St., King City <p>Temporary financial assistance to economically disadvantaged families. Medical, CalFresh, CalWORKs Online www.c4yourself.com OR www.c4yourself.com en Español</p> <p>Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations:</p> <ul style="list-style-type: none"> ● 1000 S. Main St. Ste. 216 Salinas ● 1281 Broadway Ave., Seaside ● 200 Broadway St., King City <p>Welfare-To-Work, Childcare & Family Stabilization Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791 Drop off documents only at the following locations:</p> <ul style="list-style-type: none"> ● 730 La Guardia St., Salinas ● 1281 Broadway Ave., Seaside ● 200 Broadway St., King City <p>Foster Care & Adoptions Call M-F 8 a.m. to 5 p.m. 831-755-4661</p> <p>Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online. Online mvao.org Call M-F 8 a.m. to 5 p.m. 831-647-7613</p>

[Back to Resource Guide Main Page](#)

Name of Organization:	Monterey County Workforce Development Board
Services	Rapid Response (Layoff Assistance or Aversion), Incentivized Training Programs, Training Grants, Small Business Resources & Referrals, Job Boards, Job Postings, Job Seeker Services through America's Job Center partners
Address:	1441 Schilling Place, Salinas, CA 93901
Website:	www.montereycountywdb.org
Facebook page:	www.facebook.com/wdbmontereycounty
Phone number:	831-796-3331
Director's Name/Phone/email:	Chris Donnelly / 831-759-6644, 831796-3324 / DonnellyC@co.monterey.ca.us
Contact Name/Phone/email:	Camille Jaque/ 831-
Services offered during COVID-19 response:	

How to access their services now:	
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Childcare

Name of Organization:	Hearts and Hands Preschool
Services	Emergency Childcare for Essential Workers Hours: Monday – Friday, 6:30 AM – 6:30 PM
Address:	345 E Alvin Drive • Salinas CA 93906
Website:	https://hhpreschool.com/hearts-hands-north-salinas/
Facebook page:	https://www.facebook.com/HeartsandHandsPreschool/
Phone number:	Phone: 831-449-7536
Director's Name/Phone/email:	Michelle Skogen / hhnorthsalinas@hhpreschool.com

Contact Name/Phone/email:	HHNorthSalinas@HHPreschool.com
Services offered during COVID-19 response:	Emergency Childcare for Essential Workers <ul style="list-style-type: none"> • Do not need to pay a registration form • Week to week contracts (can cancel at any time)
How to access their services now:	Call 831-449-7536
Changes due to shelter-in-place order:	Are remaining open to support essential workers' child care needs.

[Back to Resource Guide Main Page](#)

Name of Organization:	Salinas Family YMCA
Services	Pop-up Care Services for 5-12, grade school aged children and youth.
Website:	http://www.centralcoastymca.org/
Facebook page:	https://www.facebook.com/SalinasYmca/
Phone number:	831 758 3811
Contact Name/Phone/email:	Robin Schnekenburger / 831 758 3811 / rschnekenburger@ymcacentralcoast.org

Services offered during COVID-19 response:	<p>We are currently holding a PopUp Essential Camp and a Extended Essential Camp for TK- 8th grade school aged children and youth.</p> <p>The Essential is Monday through Friday 7:30a-5:30p \$35.00 a day or \$175.00 a week. The Extended is 6:30a-7:45p \$50.00 a day or \$250.00 a week. Financial Aid is available for both camps.</p> <p>We are providing snacks and meals for the children through the district and with donations.</p>
How to access their services now:	<p>Call Robin</p>

[Back to Resource Guide Main Page](#)

Community Benefits

Name of Organization:	Monterey County Department of Social Services, Community Benefits
Services	<p>Medical-enrollment for children, services offered: doctor visits, prescriptions, hospital care, vision, immunization, dental care, and mental health.</p> <p>CalWORKS, EBT, CalFresh, Medical.</p>
Address:	<p>1000 S. Main St. Suite 216, Salinas, CA 93901 1281 Broadway Ave, Seaside, CA 93955 116 Broadway St. King City, CA 93930</p>
Website:	<p>https://mc-choice.co.monterey.ca.us/contact-us/#salinas</p>

Phone number:	831-755-4650 Salinas 831-899-8001 Seaside 831-385-7400 King City
Director's Name/Phone/email:	
Contact Name/Phone/email:	Desiree Barba / 831-755-4459 / barbadm@co.monterey.ca.us
Services offered during COVID-19 response:	See below
How to access their services now:	See below
Changes due to shelter-in-place order:	<p>Electronic Benefit Transfer (EBT) Cards Call M-F 8 a.m. to 5 p.m. 877-890-4488 Emergency In Person Services Only at the following locations:</p> <ul style="list-style-type: none"> ● 1000 S. Main St., Ste. 209, Salinas ● 1281 Broadway Ave., Seaside ● 200 Broadway St., King City <p>Temporary financial assistance to economically disadvantaged families. Medical, CalFresh, CalWORKs Online www.c4yourself.com OR www.c4yourself.com en Español</p> <p>Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations:</p> <ul style="list-style-type: none"> ● 1000 S. Main St. Ste. 216 Salinas ● 1281 Broadway Ave., Seaside ● 200 Broadway St., King City <p>Welfare-To-Work, Childcare & Family Stabilization</p>

	<p>Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791</p> <p>Drop off documents only at the following locations:</p> <ul style="list-style-type: none"> • 730 La Guardia St., Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City <p>Foster Care & Adoptions Call M-F 8 a.m. to 5 p.m. 831-755-4661</p> <p>Military & Veterans Affairs</p> <p>Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online.</p> <p>Online mvao.org</p> <p>Call M-F 8 a.m. to 5 p.m. 831-647-7613</p>
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[Back to Resource Guide Main Page](#)

Name of Organization:	WIC
Services	Services offered for children up to age 5, pregnant women, and new mothers. Nutrition education, breastfeeding support, vouchers for healthy foods, and referrals to healthcare and community services.
Address:	632 E Alisal St., Salinas CA 93905 355 Gabilan Dr, Soledad, CA 93960 620 Broadway St. #P, King City CA, 93930
Website:	https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Program-Landing1.aspx
Facebook page:	https://www.facebook.com/MontereyCountyWIC/
Phone number:	Salinas-(831)796-2888 Soledad-(831)678-5121 King City-(831)386-6879

Director's Name/Phone/email:	Niaomi Hrepich / 831-796-2872 / hrepichns@co.monterey.ca.us
Contact Name/Phone/email:	Niaomi Hrepich / 831-796-2872 / hrepichns@co.monterey.ca.us
Services offered during COVID-19 response:	WIC
How to access their services now:	Open until further notice
Changes due to shelter-in-place order:	Call for assistance

[Back to Resource Guide Main Page](#)

Name of Organization:	Catholic Charities
Services	Family support services (cal fresh, hope in home, medi-cal, nutrition education), legal immigration & citizenship program
Address:	1705 2nd Ave, Salinas, CA 93905
Website:	www.catholiccharitiesdom.org

Facebook page:	https://www.facebook.com/CatholicCharitiesDoM/
Phone number:	Salinas Valley: 831-422-0602 Monterey Peninsula: (831) 393-3110 So. Monterey County: (831) 525-6546
Director's Name/Phone/email:	Ana Ventura Phares / 831-920-4760 / avphares@catholiccharitiesdom.org
Contact Name/Phone/email:	Allen Ganaden / 831-393-3117 / aganaden@catholiccharitiesdom.org
Services offered during COVID-19 response:	Phone appointments for medi-cal enrollment, immigration services, and others.
How to access their services now:	Phone appointments for medi-cal enrollment, immigration services, and others.
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Disabilities/Access & Functional Needs

Name of Organization:	Central Coast Center for Independent Living
Services	
Address:	318 Cayuga Street, Suite 208 Salinas, CA 93901 (Map)
Website:	http://www.cccil.org/
Facebook page:	https://www.facebook.com/CCCILPAGE/
Phone number:	831-757-2968
Director's Name/Phone/email:	Judy Cabrera / 831-757-2968 / jcabrera@cccil.org
Contact Name/Phone/email:	Georgina Alvarez / 831-757-2968 / galvarez@cccil.org
Services offered during COVID-19 response:	Provides support services to people with a disability including: <ul style="list-style-type: none"> • Information and referral • Advocacy • Housing application assistance • Transportation • Personal assistance services • Independent living skills training • Peer support • Outreach and education • Assistive technology • Benefits counseling

	<ul style="list-style-type: none"> • Supportive Services for Veterans and Families (SSVF)
How to access their services now:	Call for support

[Back to Resource Guide Main Page](#)

Name of Organization:	Community Emergency Response Volunteers of the Monterey Peninsula (CERV) / LISTOS California Project
Services	Working with 15 local nonprofits serving some of Monterey county's "most vulnerable populations."
Address:	2100 Garden Road, Monterey, CA 93940
Website:	www.cerv501c3.org
Facebook page:	
Phone number:	831-649-3050
Director's Name/Phone/email:	Harvey Pressman/831-649-3050/presstoe@aol.com
Contact Name/Phone/email:	Sarah Blackstone/831-402-3339/sarahblack@aol.com

Services offered during COVID-19 response:	Helping to connect local organizations and individuals with resources
How to access their services now:	We are working with Alliance on Aging, Central Coast Center for Independent Living, CHISPA Housing, Coastal Kids Home Care, Deaf and Hard of Hearing Services, Fire Safe Council, Gathering for Women, ITN Monterey County, Meals on Wheels, Monterey Peninsula, Mujeres en Accion, Pajaro Valley Prevention and Student Assistance, Rancho Cielo, Special Kids Connect, Star Fish and the YWCA in Monterey County and can reach out to them . We also have relationships with CERT programs in Monterey County.
Changes due to shelter-in-place order:	Doing work virtually.

[Back to Resource Guide Main Page](#)

Disaster Loans

Name of Organization:	US Small Business Administration
Services	There are Federal Disaster Loans for Businesses, Private Nonprofits, Homeowners, and Renters If you need help applying for a loan, you can contact Jimmy Panetta's Office in Salinas at 831-424-2229
Website:	https://disasterloan.sba.gov/ela/

[Back to Resource Guide Main Page](#)

Donations

Name of Organization:	Community Foundation for Monterey County / Monterey Peninsula Foundation
Services	A COVID-19 Relief Fund has been created by the Community Foundation for Monterey County and the Monterey Peninsula Foundation : You can help those affected by the impact of the Coronavirus in #MontereyCounty , especially our most vulnerable residents. 100% of donations will go towards grantmaking to meet community needs. Thanks to Monterey Peninsula Foundation and Claire Giannini Fund for additional grants to help seed the fund.
Website:	https://www.cfmco.org/covid-19-relief-fund-created/
Facebook page:	https://www.facebook.com/cfmco/
Phone number:	831.375.9712
Director's Name/Phone/email:	Dan Baldwin
Contact Name/Phone/email:	Christine Dawson / call 831.375.9712 x126 / christine@cfmco.org
How to access their services now:	<ul style="list-style-type: none"> ● Make a secure, tax-deductible online donation ● Mail a check payable to "Community Foundation for Monterey County" with "COVID-19 Relief Fund" in the memo line to: 2354 Garden Road, Monterey, CA 93940. ● Call 831.375.9712 Monday through Friday from 8:30 a.m. to 5:00 p.m.

- For gifts of stock, please contact [Christine Dawson](#) or call 831.375.9712 x126.
- If you are a CFMC donor advisor, you can request a grant through [Donor Central](#) or contact your [Philanthropic Services Officer](#) to learn more or make a grant.

[Back to Resource Guide Main Page](#)

Emergency Food

Name of Organization:	Dorothy's Place
Services	Drop in center and soup kitchen
Address:	30 Soledad Street Salinas, CA 93901
Website:	www.dorothysplace.org
Facebook page:	https://www.facebook.com/DorothysPlace/
Phone number:	831-757-3838
Director's Name/Phone/email:	Jill Allen / 831-578-5198 / jill.allen@dorothysplace.org
Contact Name/Phone/email:	Nic Bianchi / 831- 424-1102 / nic.bianchi@dorothysplace.org

<p>Services offered during COVID-19 response:</p>	<p>During COVID-19, Dorothy's Kitchen remains open and will remain open as long as we have the resources and volunteers to serve our guests.</p> <p>As both resources and volunteers dwindle, you can help!</p> <p>We are now serving our guests at the door in paper products, not because anyone is ill, but rather to honor social distancing.</p> <p>How you can help - we need:</p> <ul style="list-style-type: none"> ● Oatmeal: we can serve it in paper coffee cups (https://amzn.to/2U9Tk4B) ● Sandwiches: any kind, wrapped ● Fruit ● Cereal bars ● Boiled eggs ● Paper lunch bags (https://amzn.to/39UBnh6) ● Paper 16oz soup bowls or soup cups or large paper coffee cups ● Anything nutritious that can be put into a sack lunch. ● We are making soup each day but need the paper soup cups to serve it in.!
<p>How to access their services now:</p>	<p>Open until further notice</p>
<p>Changes due to shelter-in-place order:</p>	<p>To Be Determined</p>

[Back to Resource Guide Main Page](#)

<p>Name of Organization:</p>	<p>Food Bank Monterey County</p>
<p>Services</p>	<p>Food Assistance</p>

Address:	353 W Rossi St., Salinas, CA 93907
Website:	https://foodbankformontereycounty.org/food-assistance/ www.food4hungry.org
Facebook page:	https://www.facebook.com/TheFoodBankforMontereyCounty/
Phone number:	831-758-1523
Director's Name/Phone/email:	Melissa Kendrick / 831-758-1523 ext 205 / mkendrick@food4hungry.org
Contact Name/Phone/email:	Cathie Montero / 831-758-1523 / cmontero@food4hungry.org
Services offered during COVID-19 response:	Food Pantries
How to access their services now:	<p>Most sites remain open</p> <p>South County https://foodbankformontereycounty.org/wp-content/uploads/2020/02/EFAP-South-Monterey-County-2020.pdf</p> <p>Marina, Monterey, PG, Seaside and Carmel Valley https://foodbankformontereycounty.org/wp-content/uploads/2020/01/EFAP-Coastal-Carmel-Valley-2020.pdf</p> <p>Salinas https://foodbankformontereycounty.org/wp-content/uploads/2020/02/2-Salinas-Food-Distributions-March-2020.pdf</p>

	<p>North Monterey County https://foodbankformontereycounty.org/wp-content/uploads/2020/01/EFAP-North-Monterey-County-2020.pdf</p>
Changes due to shelter-in-place order:	<p>St. Francis Xavier Church pantry (Tuesdays & Thursdays from 1:30-3:00) is temporarily closed due to the virus. They will reopen when the shelter-in-place order has been lifted.</p>

[Back to Resource Guide Main Page](#)

Name of Organization:	Gathering for Women
Services	Food, Showers, Emergency Clothing/Supplies provided for homeless women on the peninsula
Address:	147 El Dorado Street Monterey, CA 93940
Website:	https://www.gatheringforwomen.org/
Facebook page:	https://www.facebook.com/gatheringforwomen/
Phone number:	831-241-6154
Director's Name/Phone/email:	Staci Alziebler-Perkins / 831-241-6154 / ed@gatheringforwomen.org

Contact Name/Phone/email:	Amy Stocker / amy@gatheringforwomen.org
Services offered during COVID-19 response:	<p>During COVID-19, Gathering for Women remains open and will remain open as long as we have the resources to do so.</p> <ul style="list-style-type: none"> • GFW will continue to serve a hot breakfast and take-away sack lunch Monday – Friday. • Breakfast/lunch seating will be limited to allow more space between our guests sitting at the tables (social distancing) • As guests finish, the tables will be cleaned and sanitized before additional guests come to the dining room for breakfast and/or lunch • Clothes Closet will be available on an emergency basis Monday - Thursday - only current stock will be distributed. • No additional donations will be accepted at GFW at this time - we are lucky to have plenty of stock. • Showers will be available every day.
How to access their services now:	Day Center is open until further notice
Changes due to shelter-in-place order:	Open

[Back to Resource Guide Main Page](#)

Name of Organization:	Grocery Stores: Programs for Aging Residents
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<p>Services</p>	<p>Target will be reserving the first hour (8 am-9 am) of each Wednesday for the elderly and those with underlying health concerns so they can shop more safely.</p> <p>Walmart will offer special shopping hours for those over 60 years old. Those customers will be allowed to come into the store one hour before it opens (6 am-7 am) on Tuesdays from March 24 through April 28.</p> <p>Dollar General recently announced the first opening hour each operating day (8 am-9 am) everyday will be reserved for senior customers. The stores will also be closing an hour early to allow for time to restock shelves.</p> <p>Safeway will also reserve time for its elderly customers. Tuesdays and Thursdays from (6 a.m.-9 a.m.) will be for seniors and at-risk guests</p> <p>Whole Foods Market stores in the United States and Canada will open an hour early (8 am-9 am) everyday for customers age 60 and older</p>
<p>Services offered during COVID-19 response:</p>	<p>See above</p>

[Back to Resource Guide Main Page](#)

<p>Name of Organization:</p>	<p>WIC</p>
<p>Services</p>	<p>Services offered for children up to age 5, pregnant women, and new mothers. Nutrition education, breastfeeding support, vouchers for healthy foods, and referrals to healthcare and community services.</p>
<p>Address:</p>	<p>632 E Alisal St., Salinas CA 93905 355 Gabilan Dr, Soledad, CA 93960</p>

Website:	https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Program-Landing1.aspx
Facebook page:	https://www.facebook.com/MontereyCountyWIC/
Phone number:	Salinas-(831)796-2888 Soledad-(831)678-5121
Director's Name/Phone/email:	Niaomi Hrepich / 831-796-2872 / hrepichns@co.monterey.ca.us
Contact Name/Phone/email:	Niaomi Hrepich / 831-796-2872 / hrepichns@co.monterey.ca.us
Services offered during COVID-19 response:	WIC
How to access their services now:	Open until further notice
Changes due to shelter-in-place order:	Call for assistance

[Back to Resource Guide Main Page](#)

Name of Organization:	Monterey County Office of Ed: Nutrition for Families
Services	Nutrition/Meals during school closures. Each school district has an individual plan. See link below
Address:	901 Blanco Circle, Salinas CA 93901
Website:	https://www.montereycoe.org/resources/alerts/coronavirus/nutrition/
Facebook page:	https://www.facebook.com/MontereyCountyOfficeofEd/
Phone number:	Varies by school. Use link above or school district website.
Director's Name/Phone/email:	Varies by school. Use link above or school district website.
Contact Name/Phone/email:	Varies by school. Use link above or school district website.
Services offered during COVID-19 response:	During COVID-19 school closures, all schools/districts will provide nutrition services for students. Plans are currently being developed to ensure the safety and health of students and employees. Certain school districts will be providing breakfast and lunch meals for families and childrens. Visit their website for information on school providing these services. https://www.montereycoe.org/resources/alerts/coronavirus/nutrition/

How to access their services now:	
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Education/Activities

Name of Organization:	First 5 Monterey County
Services	<p>Lots of Great activities to do with children during this time:</p> <ul style="list-style-type: none"> • Zero to Three: Find activities you can do with your child 0-3 at home with everyday materials. The activities can be found in English and Spanish. • First 5 California: Find Read, Talk, Sing, and Play activities for ages 0-5 that promote healthy brain development. F5CA also has a Pinterest page with lots of ideas. Looking for a dance party? Try the First 5 Kids Station on Pandora. • PBS: PBS has a newsletter with daily tips to play and learn at home along with activities, games, videos, and television shows. • HealthyChildren.org/American Academy of Pediatrics: You can find exercises for motor skills, learning to read, and screen-free activities for preschoolers.
Website:	https://www.first5monterey.org/covid-19.htm
Facebook:	https://www.facebook.com/First5MontereyCounty/

[Back to Resource Guide Main Page](#)

Name of Organization:	Harmony at Home
Services During Covid-19 Shelter in Place Order	<p>Harmony At Home is providing our Counseling, Bullying Prevention, Teen Success, Inc., and Children 1st classes remotely by phone and virtual platforms.</p> <ul style="list-style-type: none"> • Sticks & Stones counseling services are being implemented remotely for existing clients and their families that attend: King City Union School District, Greenfield Union School District, Soledad Unified School District, Spreckels Union School District, Salinas Union High School District. Aromas-San Juan Unified School District, MCOE Home Charter School, MCOE Alternative Education, and Sacred Heart School. More schools will be added to this list as services are confirmed. • Community Counseling for individual, couples, and families will continue to be offered remotely on a sliding scale. \$50 - \$95 per hour. Victims of Crime in South County continue to be offered remotely. Services also continue for existing counseling clients at the Boys & Girls Clubs of Monterey County (Salinas & Seaside). We will consider taking new Community Counseling referrals on a case-by-case basis. • Children 1st classes for divorcing and separating families will be offered remotely for parents. Based upon age and appropriateness, children will be considered for the classes on a case-by-case basis. We are serving new and existing families. • Our Teen Success, Inc. program for young mothers ages 14 – 19 continues to serve new and existing members. Individual coaching sessions and weekly peer learning groups continue to take place virtually every week. • Bullying Prevention services have been converted to a virtual model and are being offered to new and existing school and community partners. Please reach out if you need some virtual bullying prevention resources or assistance at this time.
Address:	3785 Via Nona Marie, Suite 300

	<p>Carmel, California, 93923</p> <p>9 W. Gabilan St. #3</p> <p>Salinas CA, 93901</p>
Website:	www.harmony-at-home.org
Facebook page:	https://www.facebook.com/harmonyathome.org
Phone number:	<p>Carmel Office(831) 625-5160</p> <p>Salinas Office (831) 272-6644</p>
Director's Name/Phone/email:	Julianne Leavy / 831-625-5160 / julianne@harmony-at-home.org
Contact Name/Phone/email:	Sarah Behm / 805-305-1058 / sarah@harmony-at-home.org
Services offered during COVID-19 response:	See above
How to access their services now:	<p>Call:</p> <p>Carmel Office(831) 625-5160</p> <p>Salinas Office (831) 272-6644</p>

[Back to Resource Guide Main Page](#)

Name of Organization:	Monterey Free Public Libraries
Services	The Monterey County Free Libraries has a vast array of free online resources, which give cardholders 24/7 access to eBooks, audiobooks, magazines, homework help, and more.
Facebook:	https://www.facebook.com/eMCFL/
Website:	https://www.co.monterey.ca.us/Home/Components/News/News/6123/9661?backlist=%2fgovernment%2fdepartments-iz%2flibrary

[Back to Resource Guide Main Page](#)

Name of Organization:	Scholastic Learn at Home
Services	Keep the learning going with these special cross-curricular journeys. Every day includes four separate learning experiences, each built around a thrilling, meaningful story or video. Kids can do them on their own, with their families, or with their teachers. Just find your grade level and let the learning begin! Content available in English and Spanish
Website:	https://classroommagazines.scholastic.com/support/learnathome.html

[Back to Resource Guide Main Page](#)

Name of Organization:	PBS and PBS Learning Media:
Services	PBS and your local station have curated FREE, standards-aligned videos, interactives, lesson plans, and more just for teachers like you.
Website:	https://www.pbslearningmedia.org/

[Back to Resource Guide Main Page](#)

General Assistance

Name of Organization:	211
Services	Comprehensive information and referral service, via telephone or text messages. Services offered 24/7 7 days a week, available in 150 languages.
Address:	N/A
Website:	https://211montereycounty.org/
Facebook page:	https://www.facebook.com/uwmonterey/
Phone number:	Dial 2-1-1 Toll free 833-814-1211 Via text: text your zip code to 898-211

Director's Name/Phone/email:	Clare Margason / 206-765-6787 / clare.margason@unitedwaymcca.org
Contact Name/Phone/email:	Tina Engquist / 831-210-9371 / tina.engquist@unitedwaymcca.org
Services offered during COVID-19 response:	Text Covid19 or Coronavirus to 211211 for information and updates
How to access their services now:	Call, text, or check website
Changes due to shelter-in-place order:	211 Still up and running

[Back to Resource Guide Main Page](#)

Name of Organization:	Office of Emergency Services
Services	Check for updates hourly
Website:	https://www.co.monterey.ca.us/government/departments-administrative-office/office-of-emergency-services
Facebook page:	https://www.facebook.com/MontereyCountyOES/

Phone number:	
Director's Name/Phone/email:	Gery Malais
Contact Name/Phone/email:	Pat Moore and Kelsey Scanlon
Services offered during COVID-19 response:	<p>Text: MCCOVID19 to 888-777 for updates on the situation</p> <p>Monterey County COVID-19 Economic Impact Survey: www.surveymonkey.com/r/MTHBNKC</p> <p>The Monterey County Emergency Operations Center is conducting a survey to get a better understanding of the impacts of COVID-19 on the local economy in Monterey County. This information is pertinent for the county to qualify for Small Business Administration assistance. All for profit, local businesses should complete this survey as soon as possible, for faster qualification. For questions, email Luna Mohammad at Mohammadl@co.monterey.ca.us</p>
How to access their services now:	
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Health

Name of Organization:	Find a Health Center
Services	Use this to find a local health center. Please call first before seeking attention.
Website:	https://findahealthcenter.hrsa.gov/?zip=93901&radius=5&incrementalsearch=true

[Back to Resource Guide Main Page](#)

Name of Organization:	Montage Health Telehealth
Services	<p>FREE CORONAVIRUS E-VISITS</p> <p>Montage Health is promoting FREE e-visits for those who have symptoms similar to those associated with the COVID-19 Coronavirus.</p>
Website:	https://www.montagehealth.org/montage-health/services/evisit/#.XnKuVohKhPY
Questions	<p>Who can use an eVisit? Anyone 18 years of age and older can receive treatment with an eVisit.</p> <p>How much does an eVisit cost? If you have mild respiratory symptoms including flu, hay fever/allergies, COVID-19 (coronavirus), eVisits are free. A Montage Health eVisit for other common symptoms costs \$25, similar to an insurance co-pay. You can pay with a credit card or a health savings account (HSA) card.</p> <p>What conditions can be treated with an eVisit?</p>

Our clinicians can often diagnose and treat common simple conditions that do not require an in-person physical examination during an eVisit:

- Allergy symptoms including sneezing, runny nose, hay fever or eyes, ears, throat irritation
- Assorted upper respiration infections, including sinusitis, cold and flu
- Bladder infections in women (UTIs)
- Bug bites, including tick bites, and lice
- Eye infections, such as conjunctivitis (pink eye)
- Lower back strain
- Many skin and nail conditions
- Minor burns
- Minor stomach or bowel problems, nausea, vomiting, diarrhea, heartburn, or acid reflux
- Mouth sores, including canker and cold sores
- Motion sickness prevention
- Stye, bump or bumps on the eyelid
- Swimmer's ear
- Tobacco use
- Vaginal yeast infections

How does an eVisit work?

Scheduling a Montage Health eVisit is easy. Simply visit evisit.montagehealth.org, click the "Start a Visit" button, then click the "Start Here" button under "New Patient." Next, select your medical group, and fill out a short questionnaire, which takes about 5 minutes.

Your answers will be reviewed by a Montage Medical Group or UCM clinician, who will make a diagnosis and create a personalized care plan just for you.

If your condition cannot be treated online through an eVisit, your clinician may recommend that you seek in-person care with your primary care provider or a walk-in service such as urgent care.

Can I receive prescriptions with an eVisit?

If your eVisit clinician prescribes a medication, we'll send your prescription to the pharmacy of your choice. We cannot refill prescriptions unrelated to one of the diagnoses above, and we do not prescribe anything controlled, such as narcotics, benzodiazepines.

Have a question about Montage Health eVisit?

[View our frequently asked questions \(FAQs\)](#)

[Back to Resource Guide Main Page](#)

Homeless Services

Name of Organization:	Community Homeless Solutions
Services During Shelter in Place Order	<p>SALINAS WARMING SHELTER Special Circumstances: Converting to 24 x 7 Operations Number of Guests: 80 (30 youth, 50 adults) Contact: Jesse Armenta jarmenta@communityhomelessolutions.org (831) 578-0019</p> <p>HOLLISTER WARMING SHELTER Special Circumstances: Converting to 24 x 7 Operations Number of Guests: 50 adults Contact: Christina Soto csoto@communityhomelessolutions.org (408) 804-1231</p> <p>DOMESTIC VIOLENCE SHELTER Number of Guests: 70 (50 adults, 20 children) Contact: Priscilla Ortega portega@communityhomelessolutions.org (831) 394-8372</p> <p>CENTRAL COAST RESPITE CENTER Number of Guests: 6 adults (medical recovery) Contact: Valerie Garcia-Martinez vgarcia-martinez@communityhomelessolutions.org (831) 747-2900</p>
Website:	https://www.communityhomelessolutions.org/covid19
Facebook page:	https://www.facebook.com/CHSDV/
Phone number:	831-384-3388 and 831-384-3322

Director's Name/Phone/email:	Reyes Bonilla / 831-384-3388 ext 116 / rbonilla@communityhomelessolutions.org
Contact Name/Phone/email:	Rodrigo Torres / 831-384-3388 ext 118 rtorres@communityhomelessolutions.org

[Back to Resource Guide Main Page](#)

Name of Organization:	Community Human Services
Services During Shelter in Place Order	<p>Safe Place in Monterey — (831) 373-4421 Closed to the public during shelter-in-place order. Counseling services offered via tele-health and telephone. Driveway drop-by hours for distribution of hand sanitizer, basic aid such as food, water and clothing, crisis counseling, information and referral, etc., 10am – 4pm 7 days a week.</p> <p>Safe Passage: Operational but closed to the public. No new admissions.</p> <p>Salinas Valley and Peninsula Street Outreach Programs: Operational during shelter-in-place order 7 days a week. Street outreach, survival aid and case management for unaccompanied homeless youth up to age of 24 throughout the Salinas Valley</p> <p>Safe Place Shelter: Open at 7 p.m. nightly, 7 days a week.</p> <p>24-hour helpline: 831.241.0914.</p>
Address:	
Website:	https://chservices.org/

Facebook page:	https://www.facebook.com/chservicesmonterey/
Phone number:	See above
Director's Name/Phone/email:	Robin Mccrae / 831-658-3811 / rmcrae@chservices.org
Contact Name/Phone/email:	Lenina Sanchez / 831-658-3811 / lsanchez@chservices.org

[Back to Resource Guide Main Page](#)

Name of Organization:	Gathering for Women
Services	Food, Showers, Emergency Clothing/Supplies provided for homeless women on the peninsula
Address:	147 El Dorado Street Monterey, CA 93940
Website:	https://www.gatheringforwomen.org/
Facebook page:	https://www.facebook.com/gatheringforwomen/
Phone number:	831-241-6154
Director's Name/Phone/email:	Staci Alziebler-Perkins / 831-241-6154 / ed@gatheringforwomen.org

Contact Name/Phone/email:	Amy Stocker / amy@gatheringforwomen.org
Services offered during COVID-19 response:	<p>During COVID-19, Gathering for Women remains open and will remain open as long as we have the resources to do so.</p> <ul style="list-style-type: none"> • GFW will continue to serve a hot breakfast and take-away sack lunch Monday – Friday. • Breakfast/lunch seating will be limited to allow more space between our guests sitting at the tables (social distancing) • As guests finish, the tables will be cleaned and sanitized before additional guests come to the dining room for breakfast and/or lunch • Clothes Closet will be available on an emergency basis Monday - Thursday - only current stock will be distributed. • No additional donations will be accepted at GFW at this time - we are lucky to have plenty of stock. • Showers will be available every day.
How to access their services now:	Day Center is open until further notice
Changes due to shelter-in-place order:	To Be Determined

[Back to Resource Guide Main Page](#)

Internet

Name of Organization:	Keep America Connected
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Services	<p>List of all providers that are opening free hotspots to Americans across the country. Each company pledges to:</p> <ul style="list-style-type: none"> • not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; • waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and • open its Wi-Fi hotspots to any American who needs them.
Website:	https://www.fcc.gov/keep-americans-connected

[Back to Resource Guide Main Page](#)

Name of Organization:	Comcast / Xfinity / Internet Essentials
Services	Internet Service
Address:	1900 S 10 th Street, San Jose, CA 95112
Website:	https://www.internetessentials.com/covid19
Facebook page:	
Director's Name/Phone/email:	Lennies M. Gutiérrez / 408-465-6979 / Lennies_Gutierrez@comcast.com

Services offered during COVID-19 response:

- **Xfinity WiFi Free For Everyone:** Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots, and then launch a browser.
- **Pausing Our Data Plan:** With so many people working and educating from home, we want our customers to access the internet without thinking about data plans. While the vast majority of our customers do not come close to using 1TB of data in a month, we are pausing our data plans for 60 days giving all customers Unlimited data for no additional charge.
- **No Disconnects or Late Fees:** We will not disconnect a customer’s internet service or assess late fees if they contact us and let us know that they can’t pay their bills during this period. Our care teams will be available to offer flexible payment options and can help find other solutions.
- **Internet Essentials Free to New Customers:** As announced yesterday, it’s even easier for low-income families who live in a Comcast service area to sign-up for Internet Essentials, the nation’s largest and most comprehensive broadband adoption program. New customers will receive 60 days of complimentary Internet Essentials service, which is normally available to all qualified low-income households for \$9.95/month. Additionally, for all new and existing Internet Essentials customers, the speed of the program’s Internet service was increased to 25 Mbps downstream and 3 Mbps upstream. That increase will go into effect for no additional fee and it will become the new base speed for the program going forward.
- **News, Information and Educational Content on X1 and Flex:** For those with school-age students at home, we’ve created new educational collections for all grade levels in partnership with Common Sense Media. Just say “education” into your X1 or Flex voice remote. To help keep customers informed, we also have created a collection of the most current news and information on Coronavirus. Just say “Coronavirus” into your X1 or Flex voice remote.
- **24x7 Network Monitoring:** Underpinning all of these efforts, Comcast’s technology and engineering teams

	<p>will continue to work tirelessly to support our network operations. We engineer our network capacity to handle spikes and shifts in usage patterns, and continuously test, monitor and enhance our systems and network to ensure they are ready to support customer usage. Our engineers and technicians staff our network operations centers 24/7 to ensure network performance and reliability. We are monitoring network usage and watching the load on the network both nationally and locally, and to date it is performing well.</p>
How to access their services now:	See Above
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Name of Organization:	Spectrum Broadband
Services	Free Internet Service for 60 days
Website:	https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more?fbclid=IwAR3V9isuJj0OloP7ZRMgkY-ILc5hHfRyUhijUXsXBtDVhLAQXjpOkeV93sU
Contact's Name/Phone/email:	Cameron Blanchard / 203-705-5593 / Cameron.Blanchard@Charter.com

Services offered during COVID-19 response:	<ul style="list-style-type: none"> • Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households. • Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps. • Charter will open its Wi-Fi hotspots across our footprint for public use. • Spectrum does not have data caps or hidden fees.
How to access their services now:	<ul style="list-style-type: none"> • To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
Changes due to shelter-in-place order:	<p>See above</p>

[Back to Resource Guide Main Page](#)

Legal Services

Name of Organization:	California Rural Legal Assistance, Inc. (CRLA)
Services	Provide free legal services to low-income Monterey County residents for issues related to housing, employment, public benefits, education, and health.
Address:	3 Williams Rd., Salinas, CA 93905

Website:	http://www.crla.org/
Facebook page:	https://www.facebook.com/CRLA.org
Phone number:	831-757-5221
Director's Name/Phone/email:	Phyllis Katz / 831-757-5221 / pkatz@crla.org
Contact Name/Phone/email:	
Services offered during COVID-19 response:	CRLA will remain open by telephone for all legal services, including initial consultations. CRLA's physical office will be closed to the public.
How to access their services now:	Call 831-757-5221
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Name of Organization:	Legal Services for Seniors
Services	Provides legal services at no charge to Monterey County seniors 60 years of age and older with an emphasis on the socially and/or economically needy
Address:	915 Hilby Avenue, Suite #2 Seaside, California 93955
Website:	https://www.lssmc.net/
Facebook page:	https://www.facebook.com/Legal-Services-for-Seniors-57290987842/?ref=br_rs
Phone number:	831 899 0492.
Director's Name/Phone/email:	Kellie Morgantini / 831-899-0492 / kellie@lssmc.net
Contact Name/Phone/email:	Nancy Miccoli / 831-899-0492 / nmiccoli@legalservicesforseniors.org
Services offered during COVID-19 response:	
How to access their services now:	Call 831 899 0492. We can help many folks over the phone.
Changes due to shelter-in-place order:	Legal Services for Seniors is providing phone assistance for all seniors (60 and older). We are supplying clients with Advanced Health Care directives as well as providing direction on holographic Wills. Clients can call for any legal assistance.

Our legal advocates and attorneys will talk with clients on any matter with which we can help."

[Back to Resource Guide Main Page](#)

Mental Health Services

Name of Organization:	Community Human Services
Services	Mental Health Services: Provided via tele-health, no in-person services. Outpatient counseling on a variety of issues, from depression and anxiety to relationships, family life and more
Website:	https://chservices.org/
Facebook page:	https://www.facebook.com/chservicesmonterey/
Phone number:	Salinas (831) 757-7915 Seaside (831) 394-4622
Director's Name/Phone/email:	Robin Mccrae / 831-658-3811 / rmccrae@chservices.org
Contact Name/Phone/email:	Lenina Sanchez / 831-658-3811 / lsanchez@chservices.org
Services offered during COVID-19 response:	Tele-health support Family Service Centers: Closed to the public during shelter-in-place order. Mental health services offered via telehealth and

	telephone. Parent education, supervised visitation and domestic violence groups have been suspended. Support offered to parents and families via tele-health and telephone.
How to access their services now:	Call numbers above
Changes due to shelter-in-place order:	No in-person care

[Back to Resource Guide Main Page](#)

Name of Organization:	Each Mind Matters
Services	Online mental health resources
Website:	https://emmresourcecenter.org/resources?search_api_fulltext=self+care

[Back to Resource Guide Main Page](#)

Name of Organization:	Harmony at Home
Services During Covid-19 Shelter in Place Order	Harmony At Home is providing our Counseling, Bullying Prevention, Teen Success, Inc., and Children 1 st classes remotely by phone and virtual platforms.

	<ul style="list-style-type: none"> • Sticks & Stones counseling services are being implemented remotely for existing clients and their families that attend: King City Union School District, Greenfield Union School District, Soledad Unified School District, Spreckels Union School District, Salinas Union High School District, Aromas-San Juan Unified School District, MCOE Home Charter School, MCOE Alternative Education, and Sacred Heart School. More schools will be added to this list as services are confirmed. • Community Counseling for individual, couples, and families will continue to be offered remotely on a sliding scale. \$50 - \$95 per hour. Victims of Crime in South County continue to be offered remotely. Services also continue for existing counseling clients at the Boys & Girls Clubs of Monterey County (Salinas & Seaside). We will consider taking new Community Counseling referrals on a case-by-case basis. • Children 1st classes for divorcing and separating families will be offered remotely for parents. Based upon age and appropriateness, children will be considered for the classes on a case-by-case basis. We are serving new and existing families. • Our Teen Success, Inc. program for young mothers ages 14 – 19 continues to serve new and existing members. Individual coaching sessions and weekly peer learning groups continue to take place virtually every week. • Bullying Prevention services have been converted to a virtual model and are being offered to new and existing school and community partners. Please reach out if you need some virtual bullying prevention resources or assistance at this time.
Address:	<p>3785 Via Nona Marie, Suite 300 Carmel, California, 93923 9 W. Gabilan St. #3 Salinas CA, 93901</p>
Website:	<p>www.harmony-at-home.org</p>

Facebook page:	https://www.facebook.com/harmonyathome.org
Phone number:	Carmel Office(831) 625-5160 Salinas Office (831) 272-6644
Director's Name/Phone/email:	Julianne Leavy / 831-625-5160 / julianne@harmony-at-home.org
Contact Name/Phone/email:	Sarah Behm / 805-305-1058 / sarah@harmony-at-home.org
Services offered during COVID-19 response:	See above
How to access their services now:	Call: Carmel Office(831) 625-5160 Salinas Office (831) 272-6644

[Back to Resource Guide Main Page](#)

Name of Organization:	Monterey County Behavioral Health
Services	Information and education, mental health assessment, individual, group, and family therapy, case management, social and life skills, family support skills, psychiatric care including medication evaluation and treatment.
Address:	Salinas-1270 Natividad Dr. Salinas, CA 93906 Marina-299 Twelfth St., Marina, CA 93933 Soledad-359 Gabilan Dr, Soledad, CA 93960 King City-200 Broadway St #102, King City, CA 93930
Website:	https://www.co.monterey.ca.us/government/departments-a-h/health

Facebook page:	https://www.facebook.com/MontereyCountyBehavioralHealthBureau/
Phone number:	<p>Main number to call for appointments: 1-888-258-6029</p> <p>Clinic numbers: Salinas (831) 796-1700 Marina (831) 647-7652 Soledad (831) 769-8740 King City (831) 386-6868</p>
Director's Name/Phone/email:	Amie Miller / 831-755-4509 / milleras@co.monterey.ca.us
Contact Name/Phone/email:	Dana Edgull / 831-796-6110 / edgulldr@co.monterey.ca.us
Services offered during COVID-19 response:	<p>Existing clients are being moved to telehealth unless there is an urgent situation requiring an in person session. New clients should call 1-888-258-6029.</p> <p>Also, can refer patients to California Peer Run Warm Line 24/7, 365 for mental health support (serving all of California, in English for recorded message and when get to person, they have one or two on day shift who are bilingual in English/ Spanish): 1-855-845-7415</p> <p>For crisis: 911 or to National Suicide Prevention Hot Line: 1-800-273-8255</p>
How to access their services now:	Call: 1-888-258-6029 for appointment

Changes due to shelter-in-place order:	Still will do telehealth.
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[Back to Resource Guide Main Page](#)

Name of Organization:	Monterey County Department of Social Services (MCDSS): Family & Children's Services
Services	Family and Children's services; Child protective, foster care, and adoption services to children and youth.
Address:	752 La Guardia St., Salinas, Ca
Website:	http://mcdss.co.monterey.ca.us/families/#cps
Facebook page:	https://www.facebook.com/Monterey-County-California-233078250059830/
Phone number:	Salinas (831) 755-4661 Hotline 1-800-606-6618 After hours 911
Director's Name/Phone/email:	Christine Lerable / 831-755-8498 / lerablec@co.monterey.ca.us
Contact Name/Phone/email:	Patricia Hernandez / 831-759-6768 / hernandezpl@co.monterey.ca.us

Services offered during COVID-19 response:	Child Abuse hotline will remain open: 800-606-6618 & 831-755-4661
How to access their services now:	Open until further notice
Changes due to shelter-in-place order:	Call for assistance

[Back to Resource Guide Main Page](#)

Name of Organization:	Family Service Agency of the Central Coast-Suicide Prevention Services of the Central Coast
Services	24 hour-free and confidential crisis intervention and suicide prevention services. Services also offered to individuals who have lost a person due to suicide.
Address:	104 Walnut Ave. Suite 208, Santa Cruz, CA 95060
Website:	www.fsa-cc.org
Facebook page:	https://www.facebook.com/FamilyServiceAgencyCC

Phone number:	(877) 663-5433
Director's Name/Phone/email:	David Bianchi / 831-459-9373 / bianchi.d@fsa-cc.org
Contact Name/Phone/email:	Ashley Tran / 831-459-9373 / tran.a@fsa-cc.org
Services offered during COVID-19 response:	No changes yet
How to access their services now:	Call for assistance
Changes due to shelter-in-place order:	Call or Email

[Back to Resource Guide Main Page](#)

Name of Organization:	National Alliance on Mental Illness (NAMI)
Services	Programs and support groups postponed until end of March
Address:	1020 Merrill Street, Suite 1015 Salinas, California 93901

Website:	www.namimonterey.org
Facebook page:	https://www.facebook.com/NAMIMontereyCounty/
Phone number:	831-422-6264
Director's Name/Phone/email:	Joe Livernois / 831-422-6264 / jlivernois@namimonterey.org
Contact Name/Phone/email:	Justin Alnas / 831-422-6264 / jalnas@namimonterey.org
Services offered during COVID-19 response:	Programs and support groups postponed until end of March
How to access their services now:	Call or Email
Changes due to shelter-in-place order:	Call or Email

[Back to Resource Guide Main Page](#)

Mental Health Lines

Name of Organization:	California Peer Run Warm Line (24/7)
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Description	For mental health support (serving all of California, in English for recorded message and when get to person, they have one or two on day shift who are bilingual in English/ Spanish): 1-855-845-7415
Phone number:	1-855-845-7415

[Back to Resource Guide Main Page](#)

Name of Organization:	OMNI Warm Line (not 24/7)
Description	The WarmLine is open Monday-Friday, 10:00AM to 4:00PM
Phone number:	Phone 831.800.7660 • Text 831.998.7916 • Email omni@interiminc.org
Services offered during COVID-19 response:	Residential and treatment programs are closed to visitors to protect the health and safety of our clients. We are practicing the "Shelter In Place" guidelines as listed in the order from the Monterey County Health Department. Services to our residents and clients is still being performed, as mental health service providers such as Interim are classified as "essential services". Counselors and case workers are working closely with our clients to help them cope with this crisis and navigate services available to them.

[Back to Resource Guide Main Page](#)

Name of Organization:	National Suicide Prevention Lifeline (24/7)
Phone number:	(877) 273-8255

[Back to Resource Guide Main Page](#)

Name of Organization:	The Parenting Connection: Maternal Mental Health Warmline (Not 24/7)
Phone number:	(831) 783-5933* Not 24/7

[Back to Resource Guide Main Page](#)

Name of Organization:	Rape Crisis Hotline (24/7)
Phone number:	Monterey (831) 375-4357 Salinas (831) 424-4357

[Back to Resource Guide Main Page](#)

Name of Organization:	Suicide Prevention Hotline (24/7)
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Phone number:	(877) 663-5433
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[Back to Resource Guide Main Page](#)

Name of Organization:	Substance Abuse and and Mental Health Services Administration (SAMHSA) (24/7)
Services	365-a-year crisis counseling and support to people who are experiencing emotional distress related to natural or human-caused disasters
Phone number:	1-800-985-5990 (press 2) Via text:TalkWithUs to 66746

[Back to Resource Guide Main Page](#)

Name of Organization:	Teen Line
Services	Teen and adolescents education and emotional support services
Phone number:	(310) 855-HOPE or (800) TLC-TEEN

[Back to Resource Guide Main Page](#)

Name of Organization:	YWCA Hotline (24/7)
Phone number:	(831) 757-1001 (831) 372-6300

[Back to Resource Guide Main Page](#)

Senior Services

Name of Organization:	Alliance on Aging
Services	Medicare, senior peer, and tax counseling, transportation coordination program
Address:	247 Main St. Salinas, CA 93901
Website:	https://allianceonaging.org/
Facebook page:	www.facebook.com/aoamonterey/
Phone number:	831-655-1334

Director's Name/Phone/email:	Teresa Sullivan / 831-655-4240 / tsullivan@allianceonaging.org
Contact Name/Phone/email:	Tamara McKee (Director of Programs) 831-655-4245 / tmckee@allianceonaging.org
Services offered during COVID-19 response:	In-Person Offices temporarily closed from March 16-31. Assisting clients via telephone or email: HICA/Medicare- for medical counseling. Transportation Assistance - for taxi voucher enrollment (65+) and bus passes. Benefits Checkup - Enrollment or questions about CalFresh and Low income subsidy. Ombudsman - for problems of residents of nursing homes and residential care facilities. Senior Peer Counseling - for counseling via phone appointment.
How to access their services now:	Via phone: (831) 655-1334 or (831) 758-4011
Changes due to shelter-in-place order:	Services are being provided via phone. In-person offices temporarily closed from March 16-31

[Back to Resource Guide Main Page](#)

Name of Organization:	Grocery Stores: Programs for Aging Residents
Services	

	<p>Target will be reserving the first hour (8 am-9 am) of each Wednesday for the elderly and those with underlying health concerns so they can shop more safely.</p> <p>Walmart will offer special shopping hours for those over 60 years old. Those customers will be allowed to come into the store one hour before it opens (6 am-7 am) on Tuesdays from March 24 through April 28.</p> <p>Dollar General recently announced the first opening hour each operating day (8 am-9 am) everyday will be reserved for senior customers. The stores will also be closing an hour early to allow for time to restock shelves.</p> <p>Safeway will also reserve time for its elderly customers. Tuesdays and Thursdays from (6 a.m.-9 a.m.) will be for seniors and at-risk guests</p> <p>Whole Foods Market stores in the United States and Canada will open an hour early (8 am-9 am) everyday for customers age 60 and older</p>
<p>Services offered during COVID-19 response:</p>	<p>See above</p>
<p>How to access their services now:</p>	
<p>Changes due to shelter-in-place order:</p>	

[Back to Resource Guide Main Page](#)

<p>Name of Organization:</p>	<p>Meals on Wheels (Salinas Valley)</p>
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Services	Home delivered meals for seniors (60 years and older) who can no longer shop or cook for themselves. Offered to all income levels, long and short term.
Address:	40 Clark St. #C Salinas, CA 93901
Website:	https://mowsalinas.org/about-us/history
Facebook page:	https://www.facebook.com/mowsalinas/
Phone number:	831-758-6325
Director's Name/Phone/email:	Regina Gage / 831-758-6325 / reginag@mowsalinas.org
Contact Name/Phone/email:	Claudia Aguilera / 831-758-6325 / claudiaa@mowsalinas.org
Services offered during COVID-19 response:	<p>We serve home-bound seniors, 60 and older who can no longer shop or cook for themselves in the Salinas Valley. Please have them call 831-758-6325 for more info.</p> <p>If folks are able-bodied but taking the precaution of staying home, please encourage them to call local restaurants or grocery stores for delivery. They sure need our support right now.</p>
How to access their services now:	Please call 831-758-6325
Changes due to shelter-in-place order:	Our friends at the Salvation Army are prepared to offer a meal to seniors who are able to drive but don't want to go out to

restaurants or grocery stores by calling: **831-443-9655 ext. 2900**. When calling, let them know you'd like to be on the Senior pick-up list and you can go to Salvation Army at 2460 N. Main Street in Salinas to pick up their meal.

[Back to Resource Guide Main Page](#)

Name of Organization:	Meals on Wheels (Monterey Peninsula)
Services	Home delivered meals for seniors (60 years and older). Offered to all income levels, long and short term. Offered to seniors who are returning home after being discharged from the hospital.
Address:	
Website:	www.mowmp.org
Facebook page:	https://www.facebook.com/mowmontereypeninsula/
Phone number:	831-375-4454
Director's Name/Phone/email:	Viveca Lohr / 831-375-4454 / vlohr@mowmp.org
Contact Name/Phone/email:	Patrick Sheridan / 831-375-4454 / psheridan@mowmp.org

Services offered during COVID-19 response:	Will continue providing home delivered meals. Sanitation protocols have been increased/improved. The Sally Griffin Active Living Center will temporarily suspend exercise classes, congregate dining, etc.
How to access their services now:	Call for services.
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Name of Organization:	Monterey County Department of Social Services: Adult Protective Services
Services	Reporting for abuse and neglect of adults and elderly
Address:	1000 S Main St. Salinas, CA 93901
Website:	http://mcdss.co.monterey.ca.us/
Facebook page:	
Phone number:	831-883-7565 (800)510-2020

Director's Name/Phone/email:	Margaret Huffman / 831-755-4466 / huffmanm@co.monterey.ca.us
Contact Name/Phone/email:	Allison Yant / 831-883-7511 / yanta@co.monterey.ca.us
Services offered during COVID-19 response:	See below
How to access their services now:	All offices are closed, but accepting phone calls
Changes due to shelter-in-place order:	Senior Information and Referral Assistance In Home Supportive Services, Public Authority and Adult Protective Services Call M-F 8 a.m. to 5 p.m. 800-510-2020, 831-755-4466, TTY/TTD Phone #: (831) 784-2131 Drop off documents only at the following locations: <ul style="list-style-type: none"> • 1000 S. Main St. Ste. 211 Salinas • 2620 First Ave., Marina

[Back to Resource Guide Main Page](#)

Name of Organization:	Legal Services for Seniors
Services	Provides legal services at no charge to Monterey County seniors 60 years of age and older with an emphasis on the socially and/or economically needy
Address:	915 Hilby Avenue, Suite #2 Seaside, California 93955
Website:	https://www.lssmc.net/

Facebook page:	https://www.facebook.com/Legal-Services-for-Seniors-57290987842/?ref=br_rs
Phone number:	831 899 0492.
Director's Name/Phone/email:	Kellie Morgantini / 831-899-0492 / kellie@lssmc.net
Contact Name/Phone/email:	Nancy Miccoli / 831-899-0492 / nmiccoli@legalservicesforseniors.org
Services offered during COVID-19 response:	
How to access their services now:	Call 831 899 0492. We can help many folks over the phone.
Changes due to shelter-in-place order:	Legal Services for Seniors is providing phone assistance for all seniors (60 and older). We are supplying clients with Advanced Health Care directives as well as providing direction on holographic Wills. Clients can call for any legal assistance. Our legal advocates and attorneys will talk with clients on any matter with which we can help.

[Back to Resource Guide Main Page](#)

Name of Organization:	The Salvation Army
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Services	Drive thru meal distribution for Senior Citizens
Address:	2460 N. Main St. Salinas, CA 93906
Website:	https://salinas.salvationarmy.org/salinas_corps/
Facebook page:	https://www.facebook.com/SalvationArmySalinas/
Phone number:	831 443 9655
Director's Name/Phone/email:	Patrick Lyons 831 443 9655 patrick.lyons@usw.salvationarmy.org
Contact Name/Phone/email:	Patty Brem 831 443 9655 patricia.brem@usw.salvationarmy.org
Services offered during COVID-19 response:	Drive thru meal distribution for Senior Citizens
How to access their services now:	Call number above to sign up for a meal.

[Back to Resource Guide Main Page](#)

Substance Abuse

Name of Organization:	Community Human Services
Services	Substance Abuse Services
Website:	https://chservices.org/
Facebook page:	https://www.facebook.com/chservicesmonterey/
Phone number:	831-658-3811
Director's Name/Phone/email:	Robin Mccrae / 831-658-3811 / rmccrae@chservices.org
Contact Name/Phone/email:	Lenina Sanchez / 831-658-3811 / lsanchez@chservices.org
Services offered during COVID-19 response:	<ul style="list-style-type: none"> ● Genesis House in Seaside — (831) 899-2436 Operational during shelter-in-place order but closed to the public. No new admissions. ● Outpatient Treatment Centers in Salinas & Monterey — (831) 237-7222; 658-381. Closed to the public. Counseling services offered via tele-health and telephone.

	<ul style="list-style-type: none"> ● Substance Use Prevention Program (SUPP): Closed to the public. Counseling services offered via tele-health and telephone. ● DAISY: Closed to the public. Counseling services offered via tele-health and telephone. ● Off Main Clinic in Salinas — (831) 424-4828 Methadone maintenance and other medication assisted treatment options and counseling for opioid dependent adults
How to access their services now:	Call Numbers Above
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Name of Organization:	Sun Street Centers
Services	Provides substance abuse education, prevention, and recovery.
Address:	
Website:	https://sunstreetcenters.org/
Facebook page:	https://www.facebook.com/SunStreetCenters/

Phone number:	831-753-5135
Director's Name/Phone/email:	Anna Foglia / 831-753-5144 / afoglia@sunstreet.org
Contact Name/Phone/email:	Marciano Huerta / 831-261-4263 / mhuerta@sunstreet.org
Services offered during COVID-19 response:	Salinas. King City and Seaside still open, but you should call ahead before going in person.
How to access their services now:	
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

Veteran Services

Name of Organization:	Military & Veterans Affairs (Department of Social Services, Monterey County)
Services	
Address:	

Website:	www.mvao.org
Facebook page:	
Phone number:	
Director's Name/Phone/email:	
Contact Name/Phone/email:	
Services offered during COVID-19 response:	
How to access their services now:	
Changes due to shelter-in-place order:	<p>Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online.</p> <p>Online www.mvao.org</p> <p>Call M-F 8 a.m. to 5 p.m. 831-647-7613</p>

[Back to Resource Guide Main Page](#)

TEMPLATE

Name of Organization:	
Services	
Address:	
Website:	
Facebook page:	
Phone number:	
Director's Name/Phone/email:	
Contact Name/Phone/email:	
Services offered during COVID-19 response:	

How to access their services now:	
Changes due to shelter-in-place order:	

[Back to Resource Guide Main Page](#)

